GSA

U.S. General Services Administration

GSA Federal Acquisition Training Symposium

April 25 – 26, 2017
Huntsville, AL

Learn > Discuss > Connect   Interact

IT Solutions Navigator

Joseph de Rosales
IT Specialist
Office of Information Technology Category

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Agenda

- ➢ Training Objectives

- ➢ Overview of IT Solutions Navigator

- ➢ Training Demo

- ➢ Information Technology Category Offerings

- ➢ Planned Enhancements

- ➢ Contact Information

Training Objectives

➢ Educate customers about GSA's IT Solutions Navigator eTool

➢ Increase awareness of how the IT Solutions Navigator tool will assist customers in acquiring GSA's integrated IT solutions

➢ Familiarize customers with key features of the IT Solutions Navigator tool

➢ Promote awareness of GSA's customer support services and other useful resources available to assist customers with their acquisition needs

Overview of IT Solutions Navigator:

IT Solutions Navigator continues to provide guidance to customers on selecting the best contracts from GSA's broad array of IT offerings.
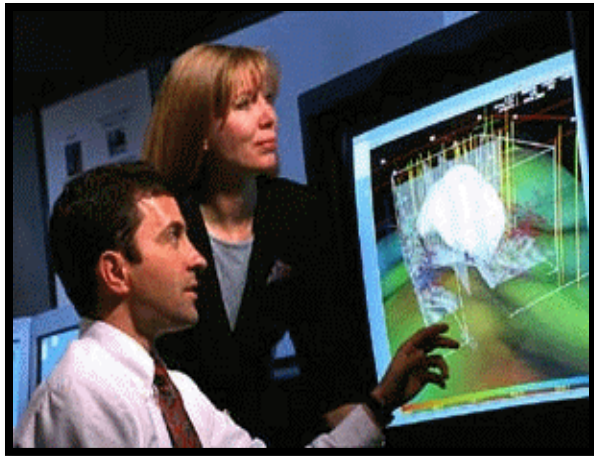
➢ **GSA's eTool for IT Solutions**
- Assists customers in identifying GSA contracts available to meet their IT solution needs

➢ **Complements the Acquisition Gateway**
- Connects buyers to GSA resources, tools and expanded decision support for IT acquisitions

➢ **Customer Audience**
- Federal, state, local, and tribal government organizations (acquisition/IT professionals)
- Other agencies and organizations eligible to use GSA sources of supply and services (*GSA Order ADM 4800.2G*)

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Customer Benefits

➢ Fast and easy market research to help buyers make informed decisions and choices about IT acquisitions

➢ Online advice and assistance from GSA representatives through integrated Live Chat function

➢ Online, self service resource to assist customers in aligning IT solutions to meet their mission requirements

Homepage: https://navigator.gsa.gov

Top Toolbar: FAQ

Home   FAQ   Help   Register/Sign In

Q   What is the IT Solutions Navigator tool?   —

Answer:
The IT Solutions Navigator tool is a decision support system aimed to assist customers in evaluating GSA's Integrated Technology Services (ITS) solution categories and identifying an appropriate acquisition vehicle to meet their business needs.

Q   Do I need access to login into the IT Solutions Navigator tool?   +

Q   What are the benefits to providing your contact information?   +

Q   Can I use the IT Solutions Navigator tool to fulfill order requests?   +

Top Toolbar: Help

Help & Instructions

🗎 Download the User Training Manual

Welcome to IT Solutions Navigator Online Help!

Thank you for using GSA's IT Solutions Navigator website to facilitate your search for available Information Technology and Telecommunications solutions to fulfill your mission requirements.

This online help section provides:
1) step-by step instructions for navigating through the contract vehicle matching process
2) information on how to access other website features
3) links to additional help references for solution categories and contract vehicles

To navigate throughout this online help:

- Click a **hyperlink** in the **Table of Contents** below to access help on a particular topic.
- To search for an item not in the **Table of Contents**, from the **Edit** menu, select **Find** (or hold down **Ctrl + F** keys) and type **partial or complete words** in the textbox, and click **Next** or **Previous** till you find the item.
- Click **Go to Top** at the bottom right of the page to return to the **Table of Contents** anytime.

Table of Contents

Website User Access and Registration

New User Registration

Log In/Log Out

Forgotten Passwords

System Lockout and Password Policy

Edit User Profile

Contract Vehicle Matching Process

Step 1: Define Your Organization

scroll for more
⌄

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Top Toolbar: Register/Sign In

Home   FAQ   Help   **Register/Sign In**

Register/Sign In

(Optional)

Current user? Please sign in.

Username

Password

Sign In

Forgot Password | New User?

Registration (Optional)

Not a registered user?

Becoming a registered user has its benefits.

With a user account, customers may log in to the website and take advantage of additional features such as the ability to save previous contract match searches and contact information for faster communication with GSA Customer Support, if desired.

Register Now

Top Toolbar: New User Registration

Top Toolbar: Reset Password

Reset Password ✕

Forgot your password?

No problem, enter the email address associated with your account and we will email you a link to reset your password.

Email: *

email

Cancel   **Submit**

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Footer Elements

Need Help?

For further assistance, please contact:

GSA Technology Solutions
24 hours a day, Mon - Fri
Need Help with Your IT Acquisition?

National Customer Service Center (NCSC)
Phone: (855)ITaid4U (482-4348)
Email: ITCSC@gsa.gov

Useful Options

Look up a Customer Service Representative
Learn More About GSA

Section 508 Applies

Section 508 applies to all Federal agencies when they develop, procure, maintain, or use Electronic and Information Technology (EIT). Refer to the resources below for additional assistance:

Buyaccessible.gov   Quick Links

BuyAccessible Wizard (BAW)   Section 508.gov

Your Opinion Matters!

Tell us what you think by submitting feedback .

Site Tools

Help
Sitemap
Accessibility Aids
Linking
Privacy and Security
Contact Us

GSA e-tools

GSA Advantage
E-Buy
E-Library
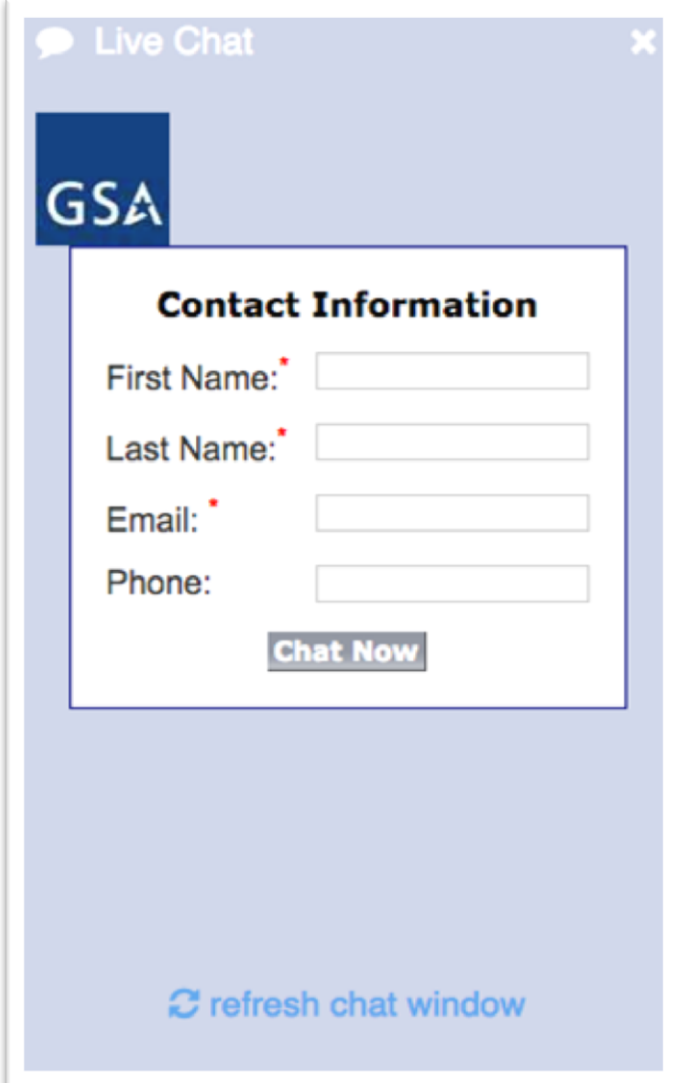
Live Chat

➢ Click **Chat Now!** to begin an online chat

➢ The **Chat Now!** button is only displayed during normal hours of operation, when a representative is available.

3 Step Process

Here is how the contract matching process works.

1	2	3
DEFINE	**SELECT**	**SPECIFY**
Define whether you are a federal or tribal, state or local government organization.	Select your Information Technology and Telecommunications needs.	Specify your acquisition requirements.

Get Started Now!

Step 1: Define Your Organization

1	2	3	4
DEFINE	SELECT	SPECIFY	RESULTS
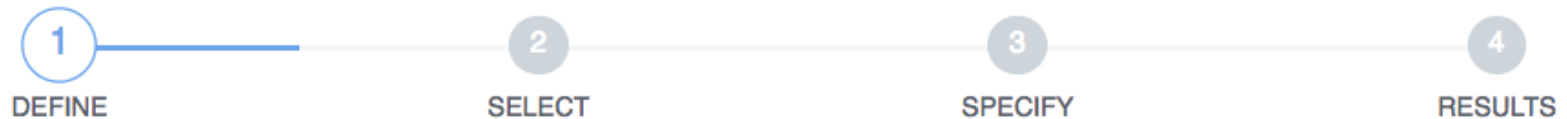
Define Your Organization

Please tell us what government organization is making this purchase.

- Federal or Tribal Government
- State or Local Government
- Other Eligible Purchaser of GSA Federal Sources of Supply

Proceed to Step 2

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Step 2: Select Your IT Needs

Search By Keyword:

Search for... | Submit

Filter by:
- ☐ Only show green 🍃 IT solutions
- ☐ FSC, PSC, SIN or NAICS code
- ☐ Associated keyword

Search Categories by user selection   RESET SEARCH

Cloud Computing Services   +

Communications and Network Services   +

Data Center Services   +

Hardware Products and Services   +

Professional Services   +

Security Services   +

Software Products and Services   +

Step 1 selections   +
Step 2 selections   −

Delete All

Return to Step 1   Proceed to Step 3

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Step 2: Make Your Selection(s)

Step 2: Search by Keyword

Search By Keyword:

| data | **Submit** |

Filter by:

☐ Only show green 🍃 IT solutions

☐ FSC, PSC, SIN or NAICS code

☐ Associated keyword

Search Categories by user selection   **RESET SEARCH**

Communications and Network Services   —

Telecommunications Services

Wireless and Mobile

Communications and Network Services

Wireless and Mobile

☐ Cellular Digital Packet Data

Step 2: Filter Green IT Offerings

Step 2: Search by FSC, PSC, SIN, or NAICS code

Search By Keyword:

Filter by:

| 132-51 | Submit |

- [ ] Only show green 🌿 IT solutions
- [✓] FSC, PSC, SIN or NAICS code
- [ ] Associated keyword

Search Categories by user selection   RESET SEARCH

Cloud Computing Services   +

Communications and Network Services   +

Data Center Services   +

Hardware Products and Services   +

Professional Services   +

Security Services   +

Software Products and Services   +

Step 2: Associated Keyword Search

Search By Keyword: Filter by:

☐ Only show green 🍃 IT solutions

| monitor | Submit |

☐ FSC, PSC, SIN or NAICS code

☑ Associated keyword

Search Categories by user selection   RESET SEARCH

Communications and Network Services   +

Hardware Products and Services   +

Security Services   −

CyberSecurity Management

Security Services
CyberSecurity Management

☐ Physical Security

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Step 2: Make Final Selection(s)

Step 3: Question 1

Place of Performance or Delivery

What is your required place of performance?   **View map**

◉ Across Continental United States (CONUS)

Local Service Areas. Select all that apply from 48 States: Regions Info

○ | Select from 48 States | ⏷ |

Specific Outside of Continental United States (OCONUS). Select all that apply:

☐ Alaska and Arctic Region
☐ Caribbean (Puerto Rico and US Virgin Islands)
☐ Europe, Africa and Middle East
☐ Hawaii and Pacific Rim

Global Coverage (Note: if Worldwide is selected, any other specific choices from above will not be considered)

○ World Wide

Return to Step 2   **Next Question**

Possible Matches   —

8a STARS II

Alliant

Alliant SB

Local Service Acquisitions (LSA)-Region 2

Local Service Acquisitions

Step 1 selections   +

Step 2 selections   +

Step 3 selections   +

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Step 3: Question 2

Specify Acquisition Requirements and Priorities

Please answer the questions below so we can better refine your options.

2/8 Questions

Level of Assistance

Please indicate the level of acquisition assistance you require:

- ● Self-Managed
- ○ Pre-award Acquisition Assistance
- ○ Post Award Acquisition Assistance
- ○ Consulting Services
- ○ Full Acquisition Lifecycle Assistance

Previous Question   Next Question

Possible Matches —

8a STARS II

Alliant

Alliant SB

VETS

Step 1 selections +

Step 2 selections +

Step 3 selections +

Place of Performance or Delivery
Across Continental United States (CONUS)

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Step 3: Question 3

Specify Acquisition Requirements and Priorities

Please answer the questions below so we can better refine your options.

3/8 Questions

Objective

Are you seeking to utilize a cooperative agency agreement for services, or comply with government mandates for cloud, data center consolidation, mobility, sustainability, cybersecurity, and other emerging technology needs?

○ Established or recommended by Executive Order or mandate under OMB's 25 Point Implementation Plan for Federal IT Reform

○ Cooperative Agency Partnership (Risk Management-DHS, COMSATCOM-DOD, Etc.)

◉ No Preference

Previous Question   **Next Question**

Possible Matches —

8a STARS II

Alliant

Alliant SB

VETS

Step 1 selections +

Step 2 selections +

Step 3 selections +

Place of Performance or Delivery
Across Continental United States (CONUS)

Level of Assistance
Self-Managed

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Step 3: Question 4

Specify Acquisition Requirements and Priorities

Please answer the questions below so we can better refine your options.

4/8 Questions

Contract Type

What type of contract(s) are you looking for?

- ☐ Cost Reimbursement
- ☐ Time and Material
- ☐ Labor Hour
- ☐ Fixed Price
- ☑ I'm not sure.

Previous Question   Next Question

Possible Matches —

8a STARS II

Alliant

Alliant SB

VETS

Step 1 selections +

Step 2 selections +

Step 3 selections +

Place of Performance or Delivery
Across Continental United States (CONUS)

Level of Assistance
Self-Managed

Objective
No Preference

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Step 3: Question 5

Specify Acquisition Requirements and Priorities

Please answer the questions below so we can better refine your options.

5/8 Questions

Period of Performance

What is your estimated Period of Performance?

◉ I have a definite start date and end date.

Start Date : `06/01/2017`   Enter Date as: MM-DD-YYYY (e.g. 01-30-2013)

End Date : `06/01/2018`
☐ I have a need for re-occurring services with an indefinite end date.

○ I'm not sure

Previous Question   **Next Question**

Possible Matches −

8a STARS II
Alliant
Alliant SB
VETS

Step 1 selections +

Step 2 selections +

Step 3 selections +

Place of Performance or Delivery
Across Continental United States (CONUS)

Level of Assistance
Self-Managed

Objective
No Preference

Contract Type
I'm not sure.

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Step 3: Question 6

Socioeconomic Objectives

Are you looking to meet a Socioeconomic objective?

- ⊙ Small Business
- ○ Woman Owned Business
- ○ Woman Owned Small Business (WOSB)
- ○ Economically Disadvantaged Woman Owned Small Business (EDWOSB)
- ○ Veteran Owned Small Business
- ○ Service Disabled Veteran Owned Small Business (SDVOSB)
- ○ SBA Certified Small Disadvantaged Business
- ○ SBA 8 (a) Certified Business
- ○ SBA Certified HUBZone Small Business
- ○ No Preference

Previous Question   Next Question

Possible Matches   —

8a STARS II

Alliant

Alliant SB

VETS

Step 1 selections   +

Step 2 selections   +

Step 3 selections   +

Place of Performance or Delivery
Across Continental United States (CONUS)

Level of Assistance
Self-Managed

Objective
No Preference

Contract Type
I'm not sure.

Period of Performance
I'm not sure

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Step 3: Question 7

Specify Acquisition Requirements and Priorities

Please answer the questions below so we can better refine your options.

7/8 Questions

Estimated Dollar Value

What is the estimated dollar value of the acquisition?

○ Below $150,000

◉ Equal to or Greater than $150,000

○ I'm not sure.

[Previous Question]   [Next Question]

Possible Matches   —

8a STARS II

Alliant SB

VETS

Step 1 selections   +

Step 2 selections   +

Step 3 selections   +

Estimated Dollar Value
Equal to or Greater than $150,000

Priorities
Estimated Dollar Value, Level of Assistance, Objective, Period of Performance

Place of Performance or Delivery
Across Continental United States (CONUS)

Level of Assistance
Self-Managed

Objective
No Preference

Contract Type
I'm not sure.

Period of Performance
06-01-2017 to 06-01-2018

Socioeconomic Objectives
Small Business

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Step 3: Question 8

Possible Matches   —

8a STARS II

Alliant SB

VETS

Step 1 selections	+
Step 2 selections	+
Step 3 selections	+

Specify Acquisition Requirements and Priorities

Please answer the questions below so we can better refine your options.

8/8 Questions

Set Acquisition Priorities

Please rank your acquisition priorities, by selecting and moving each item up or down, in order of the highest importance to the lowest importance. You may also drag and drop each item using the mouse.

Use this ranking feature to influence the search results based on your acquisition priorities.

⬍ Estimated Dollar Value

⬍ Level of Assistance

⬍ Objective

⬍ Period of Performance

Previous Question   **Next Question**

View Results

Priorities
Estimated Dollar Value, Level of Assistance, Objective, Period of Performance

Place of Performance or Delivery
Across Continental United States (CONUS)

Level of Assistance
Self-Managed

Objective
No Preference

Contract Type
I'm not sure.

Period of Performance
06-01-2017 to 06-01-2018

Socioeconomic Objectives
Small Business

Estimated Dollar Value
Equal to or Greater than $150,000

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Results Page

1 DEFINE ——— **2** SELECT ——— **3** SPECIFY ——— **4** RESULTS

Steps Completed!

Print & Download   Save Search

View the results below or edit your selections above to refine your search.

Review Selection Criteria   Return to Step 2   New Search

Select Your Contract Match and Connect

AVAILABLE CONTRACTS   Compare Contract Vehicles >

Contract Vehicle	Contact	Phone	Email	Website	Match
Alliant SB	Small Business GWAC Center	(877) 327-8732	alliantsb@gsa.gov	www.gsa.gov/alliantsb	Best
8a STARS II	Small Business GWAC Center	(877) 327-8732	s2@gsa.gov	www.gsa.gov/8astars2	Alternate
VETS	Small Business GWAC Center	(877) 327-8732	vetsgwac@gsa.gov	www.gsa.gov/vetsgwac	Alternate

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Results Page: Contract Match

Steps Completed!

Print & Download   Save Search

View the results below or edit your selections above to refine your search.

Review Selection Criteria   Return to Step 2   New Search

Select Your Contract Match and Connect

AVAILABLE CONTRACTS   Compare Contract Vehicles >

Contract Vehicle	Contact	Phone	Email	Website	Match
Alliant SB	Small Business GWAC Center	(877) 327-8732	alliantsb@gsa.gov	www.gsa.gov/alliantsb	Best
8a STARS II	Small Business GWAC Center	(877) 327-8732	s2@gsa.gov	www.gsa.gov/8astars2	Alternate
VETS	Small Business GWAC Center	(877) 327-8732	vetsgwac@gsa.gov	www.gsa.gov/vetsgwac	Alternate

Learn > Discuss > Connect   Interact

Results Page: Compare Contracts

Select Your Contract Match and Connect

COMPARE CONTRACTS

⟨ Return to Results List

Available GSA-managed Vehicles	Does this vehicle offer Green IT Products and Services within its scope of offerings?	Does this vehicle allow for teaming arrangements with multiple prime vendors?	How many vendors are available to participate in the solicitation under this vehicle?	Contract Ceiling	What FAR part will govern the acquisition?	What is the fee for using this vehicle?
8a STARS II	Yes	No	199	$10 billion	Part 16.505 and the National Defense Authorization Act (NDAA) of 2008	0.75% of total invoice amount.
Alliant SB	Yes	No	48	$15 billion	Part 16.505 and the National Defense Authorization Act (NDAA) of 2008	0.75% applied to the total price/ cost for contractor performance. Capped at an amount to be set by the government.
VETS	Yes	No	23	$5 billion	Part 16.505 and the National Defense Authorization Act (NDAA) of 2008	0.75% of total invoice amount.

Results Page: Print and Download

Results Page: Save Search

Results Page: Review Selection Criteria

Your selection criteria   hide ✕

Step 1 selections   —

Federal or Tribal Government

Step 2 selections   —

Business Consulting

Professional Skilled Labor

Research and Development

Step 3 selections   —

Place of Performance or Delivery
Across Continental United States (CONUS)

Level of Assistance
Self-Managed

Objective
No Preference

Contract Type
I'm not sure.

Period of Performance
06-01-2017 to 06-01-2018

Socioeconomic Objectives
Small Business

Estimated Dollar Value
Equal to or Greater than $150,000

Priorities
Estimated Dollar Value, Level of Assistance, Objective, Period of Performance

Results Page: Start a New Search

Contract Details

Contract Details: Self-Help Resources

- Learn more about the contract

- Resources for ordering

- 508 Resources

I would like to...

Learn more about Alliant SB

GSA eLibrary
List of Contractors

Place an order against Alliant SB

Alliant SB Ordering Guide
ITSS Solutions Shop
Delegation of Procurement Authority
(DPA) Training

Here are some other suggested
connections:

Your opinion matters! Tell us what you
think by submitting FEEDBACK of your
experience.

I want to learn about Section 508

Section 508.gov

Buyaccessible.gov

Quick Links

BuyAccessible Wizard (BAW)

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Contract Details: Contact NCSC

📄 **Alliant SB**

🔗 http://www.gsa.gov/alliantsb

The National Customer Service Center (NCSC)

The National Customer Service Center (NCSC) are additional resources for accessing and ordering solutions through GSA and is the source for information on any of the products or services available from GSA. The NCSC is a full-service center providing assistance and information to make acquisitions simple and efficient.

Phone	(855)ITaid4U (482-4348)
Email	ITCSC@gsa.gov
Website	Need Help with Your IT Acquisition?

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Contract Details: NCSC Contact Form

Contact Us

First Name:*

[First Name]

Last Name:*

[Last Name]

Contact Email:*

[Contact Email]

Phone Number:

[Phone Number]

Government Agency:*

[ ]

Division/Bureau:

[ ]

Agency Name is required.

Job Category:

[ ]
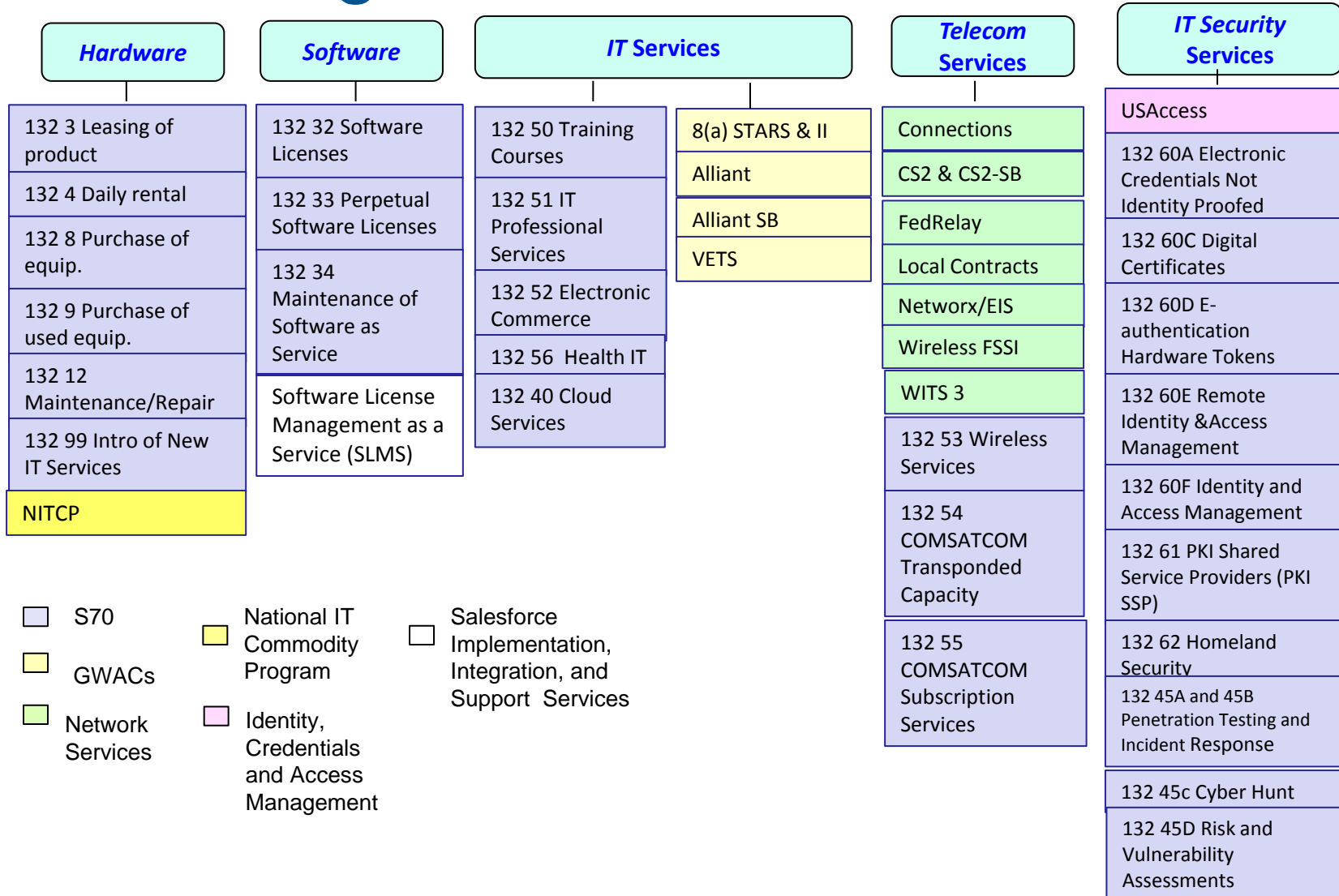
Job Title:

[Job Title]

How may we assist you?

☐ I have general question(s) relating to GSA's technology solutions and services.

☐ I have a specific technology requirement and would like to obtain additional information.

☐ I would like to place an order and require assistance.

☐ Other: * [Please Provide Your Information]

Submit

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ITC Offerings

Hardware	*Software*	*IT* Services		*Telecom* Services	*IT Security* Services
132 3 Leasing of product	132 32 Software Licenses	132 50 Training Courses	8(a) STARS & II	Connections	USAccess
132 4 Daily rental	132 33 Perpetual Software Licenses	132 51 IT Professional Services	Alliant	CS2 & CS2-SB	132 60A Electronic Credentials Not Identity Proofed
132 8 Purchase of equip.	132 34 Maintenance of Software as Service	132 52 Electronic Commerce	Alliant SB	FedRelay	132 60C Digital Certificates
132 9 Purchase of used equip.		132 56 Health IT	VETS	Local Contracts	132 60D E-authentication Hardware Tokens
132 12 Maintenance/Repair	Software License Management as a Service (SLMS)	132 40 Cloud Services		Networx/EIS	132 60E Remote Identity &Access Management
132 99 Intro of New IT Services				Wireless FSSI	132 60F Identity and Access Management
NITCP				WITS 3	132 61 PKI Shared Service Providers (PKI SSP)
				132 53 Wireless Services	132 62 Homeland Security
				132 54 COMSATCOM Transponded Capacity	132 45A and 45B Penetration Testing and Incident Response
				132 55 COMSATCOM Subscription Services	132 45c Cyber Hunt
					132 45D Risk and Vulnerability Assessments

Legend:
- ☐ S70
- ☐ GWACs
- ☐ Network Services
- ☐ National IT Commodity Program
- ☐ Identity, Credentials and Access Management
- ☐ Salesforce Implementation, Integration, and Support Services

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Planned Enhancements

➢ Updated ITC solution offerings
- Health IT SIN
- IT Security
  - Highly Adaptive Cybersecurity Services (HACS) SINs
  - HSPD-12
- IT Services
  - Cloud SIN
- IT Software
  - Software License Management as a Service (SLMS)
- Telecommunications
  - Enterprise Infrastructure Solutions (EIS)
  - Custom Satcom Solutions (CS3)

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Contact Information

For additional information, please contact:

Joseph de Rosales   Lillian Miller
(202) 208-3992   (703) 306-6205
joseph.derosales@gsa.gov   lillian.miller@gsa.gov

Angela Jones
(571) 438-1864
angelad.jones@gsa.gov